

it|venture careers

Job Specification

Role

Professional Services Consultant
North Carolina, USA



Welcome to it|venture

Here's a little bit about us

We're growing. Fairly rapidly. And that's why we need you. We're a dynamic, London-based firm that provides independent consultancy services and bespoke technology solutions to both top-tier and boutique investment clients within the private capital markets industry.

Formed in 2011, we have amassed a wealth of experience in delivering technical projects. We've worked on over 200 projects, for over 30 clients, across 20 different countries. We work directly with our multi-national client base, providing innovative solutions using a variety of industry recognised software.

Our team is made up of experts in implementation, reporting and configuration of these platforms, as well as highly skilled developers who deliver bespoke software solutions.

How we work

Professional Services Overview

Whilst most consultancy practices can tell a client how to achieve a goal, we pride ourselves on our ability to roll up our sleeves and realise that goal. Our clients value our service because we understand their business and the technology available on the market. We are great with data, know what it means, and always deliver high quality results.

As we look to expand our services offering, we are seeking a candidate to join our growing team. The role offers opportunities for:

Valued client work

You will work directly with our clients and partners, providing critical and valued work and gaining exposure to a wide variety of stakeholders, from Business & Investment teams to fellow IT professionals.

Innovation in a collaborative environment

We are always looking for opportunities to improve our offering through use of new technologies and these enhancements are often incubated from the ideas of our consultants.

Career development

Roles within the professional services team provides exposure to both a wide variety of technologies and the private capital markets industry. This role provides rich scope for training and personal development and is a fantastic environment for candidates to acquire in depth knowledge of our markets and solutions, and work with our clients in an advisory capacity.

This role offers strong opportunities for training and professional development and is a great environment for candidates looking to build deep knowledge of our markets and solutions while working with clients in an advisory and delivery capacity.

This role is primarily remote; however, candidates should be willing to travel to client sites and internationally as required. As the company grows, there may be an expectation to transition to a hybrid working model, including time spent in a physical office location.

The role

Professional Services Consultant

You will be responsible for:

- Contributing to the delivery of client projects by successfully managing multiple assigned tasks with a high degree of autonomy.
- Working effectively within a project delivery structure, managing tasks within established timelines, and ensuring deliverables are completed to a high standard.
- Supporting the management of smaller client projects, while escalating appropriately when risks to timelines or deliverables arise.
- Using your technical and programming skills to provide solutions to client requests and business challenges.
- Working across a range of partner products to support configuration and customisation requests.
- Extracting, transforming, and loading data from existing systems into new platforms.
- Working closely with clients and partners to ensure solutions meet business needs and are robust, scalable, and technically sound.
- Delivering work in line with agreed best practices and providing client training and handoff documentation where appropriate.
- Partnering with client business users and IT teams to define detailed requirements and produce functional specifications for reporting or development requests.
- Documenting all work and communications to a high professional standard.

About you

What we're looking for

- Bachelor's degree in a STEM, business, or related field.
- Prior experience in a client-facing role, with a strong desire to work directly with clients and deliver exceptional results.
- Experience in financial services, particularly within private capital markets, is preferred. Familiarity with private equity, real estate, or infrastructure investing is highly valued.
- Strong communication skills, with the ability to work effectively with both technical and non-technical stakeholders.
- Strong analytical and problem-solving skills, with the ability to understand business challenges and design practical technical solutions.
- Excellent time management and organisational skills, including the ability to manage multiple parallel workstreams independently.
- Intellectual curiosity and an interest in researching unfamiliar technologies and practices.

Nice to have

- Hands-on experience using SQL in a business environment and the ability to quickly learn new concepts and technologies.
- Advanced Microsoft Excel skills, including VBA/macros, along with experience using Power BI, Tableau, or Python.

The benefits

What we offer

- Full product training provided
- Performance-based bonus opportunity
- Medical, dental, and vision coverage
- 401(k) with employer contribution
- Generous paid time off
- Paid parental leave
- Professional development and growth opportunities